CRIMEWATCH
S E C U R I T Y

HiLook

IP CCTV
HiLook Vision App
User Guide

CRIMEWATCH
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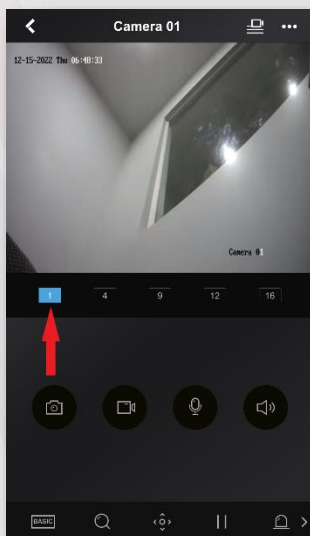
1. **This guide is to be used after the App has been set up with an account and the CCTV recorder is linked. If this hasn't been done, please follow the HiLook App Setup Guide to complete.**
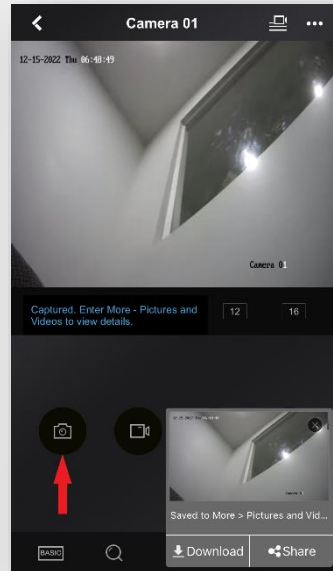
2. Open App and click the device that is shown below 'My Device'
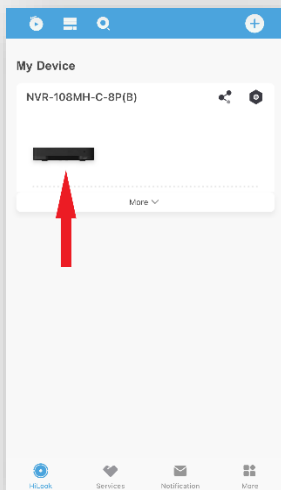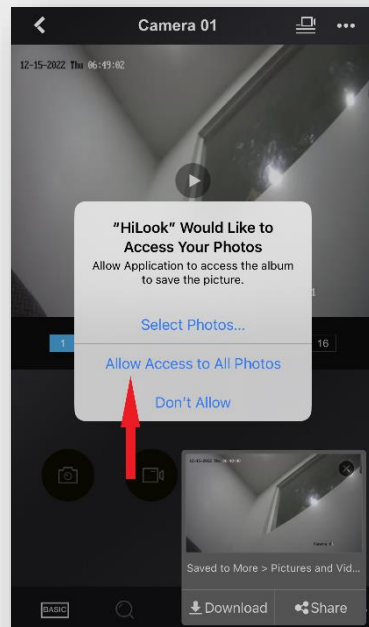

3. Click a number on the View Bar to change the amount of cameras you wish to view live
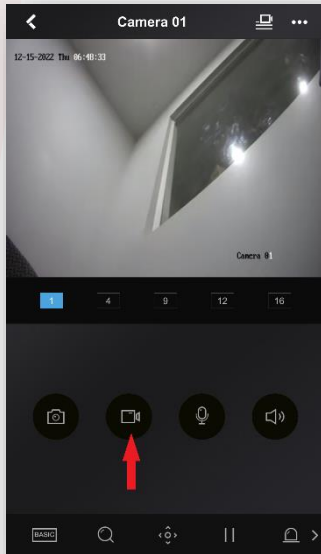

4. Click the camera image to take a snapshot of the current view of the selected camera and click 'Download'
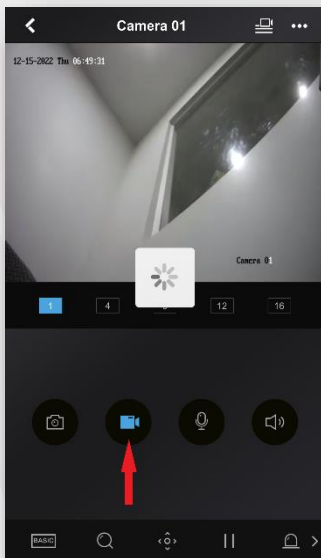

5. If it's the first time doing so the App will ask for permissions to access your photos, please select 'Allow Access to All Photos'
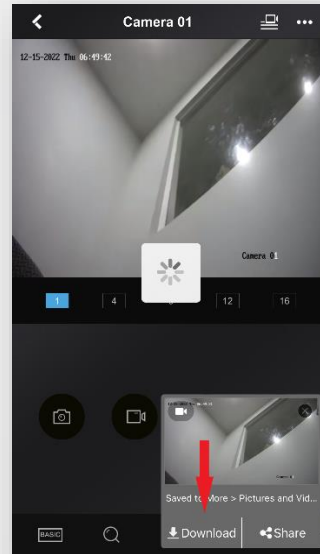
6. To take a video of the current selected camera, click on the video camera button
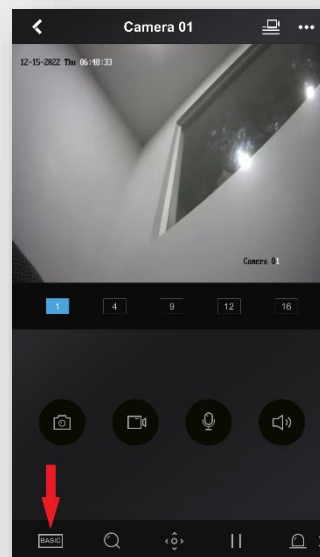

8. To save the recording to your photos folder, click the download button

7. To stop the recording, press the video camera button again
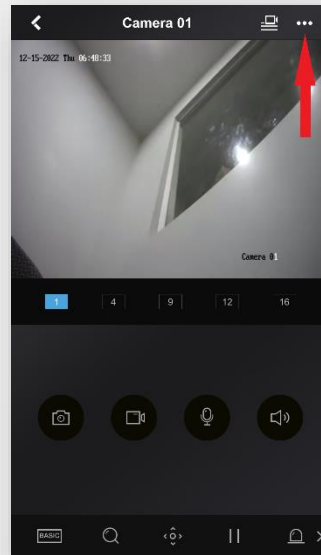

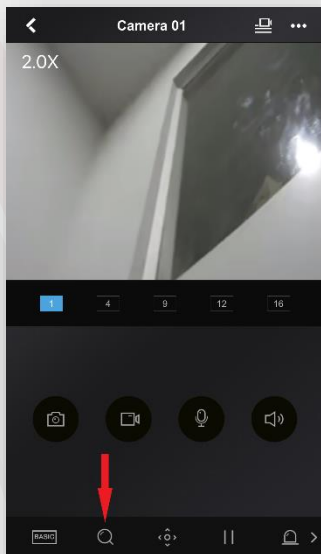9. To change the viewing resolution from Basic to High Definition, click the 'Basic' button
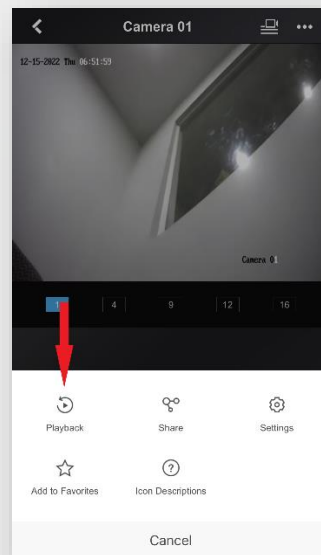
10. Select 'HD'
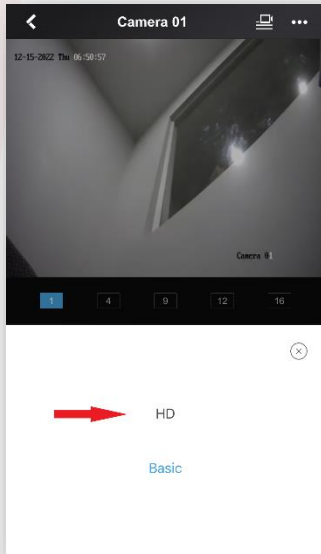
12. To review old recorded footage, select the camera you wish to playback and then select the three dots at the top right hand corner of the App
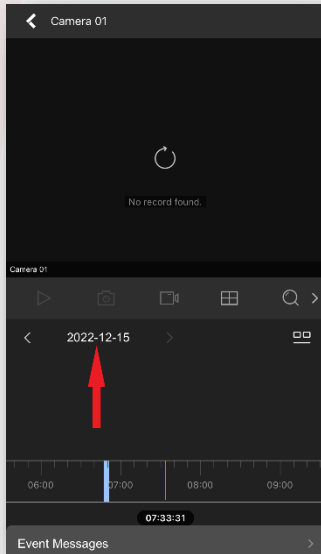
11. To Zoom in 2x, 4x or 8x of the selected camera, press the magnifying glass button
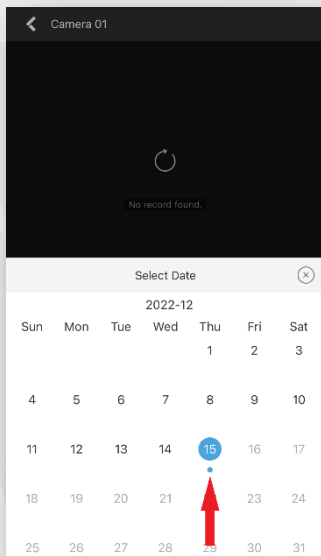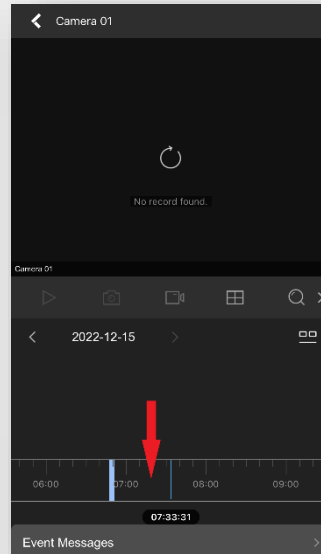
13. Click on the 'Playback' button

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14. Click on the Date to choose the day you wish to review

Camera 01

No record found.

Camera 01

< 2022-12-15 >

06:00   07:00   08:00   09:00

07:33:31

Event Messages >

15. Only dates with a Blue Dot have footage saved to be selected. Choose the day you wish to review

Camera 01

No record found.

Select Date ⊗

2022-12

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

16. Scroll Left or Right to the time you wish to review, playback will start once you stop scrolling

Camera 01

No record found.

Camera 01

< 2022-12-15 >

06:00   07:00   08:00   09:00

07:33:31

Event Messages >

To Save a photo or Video to your phone use the camera or video camera buttons

Some buttons HAVE NOT been included as they operate features that are not available on the residential CCTV Camera range.

If you have any further questions or queries, please call us on 1300 928 241 or email at info@crimewatch.com.au

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