



# Paradox Alarm SP5500 & EVO192 Insite Gold App & IP Module Setup Guide

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## Initial Setup

- Locate the Alarm Panel (this will be located in a Cupboard or WIR).
- Open the panel and look for a white sticker with the Serial Number on it.
- Take a photo or write this Serial Number down, it will be required later.



1. Download the Insite Gold App from the Apple App Store or Google Play Store.

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 Open the App. It will prompt you to Allow Notifications. Click ' Allow '. This is how Insite Gold will inform you if your Alarm goes off.

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Don't Allow	Allow			
Or, for residents of the European U you may reach our representative in the European Union s:				
Paradox Bucharest SRL Data Protection Officer Email: dpo@paradox.com				
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4. Click on the ' **Continue** ' button.



 It may prompt you to use biometrics to login. This means it will use your fingerprint or face ID to unlock the App instead of your Alarm Code. Select either 'Yes' or 'No '.

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	Would you like to configure biometrics login for future logins into the site ?	
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 The App will open to a disclaimer page. Read it and select ' Got it '. Selecting anything else will make the App always boot to this disclaimer.





7. The App will then take you to the Home Screen. Here you need to select the menu button in the top right hand corner.



8. Then select ' New Installation '.



 It will then prompt to use your camera. This is not required as we will enter manually. Select the ' Insert Panel S/N Manually ' button.



10. Enter the Serial number you wrote down from Step 1 of this guide. If you have an SP5500 Alarm Panel <u>Do Not include the first 2 digits.</u> (usually S and 5)





11. The enter your Site ID, this can be anything you want to call it i.e. Home, Office, Work, 12BridgeSt and select Done.

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12. Enter your email address and select **Done**.



13. Confirm your email address and select **Done**.

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14. You can leave the installer email as blank or enter the following:

## techsupport@crimewatch.com.au





15. If the 'Create Site ' button is greyed out and can't be selected then there is an issue with the connection to the internet. Check all internet cables and reboot modem if required otherwise click 'Create Site '.





17. You will receive a notification on your phone that the site is now Active.



 Inside the App you are now asked to select the subscription you wish to choose, Make your select and fill out your card information and confirm.

1 Mont Free of	h FREE charge
12 Months USD 14 Credit Carl Neeses	36 Months USD 38

19. The App will then prompt you to fill out a Customer Information page with all of your details. Once completed select ' **Continue** ' and you're done.

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City *	Zip / Postal code *
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