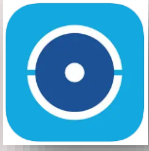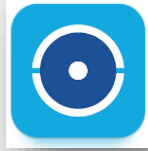# IP CCTV
HiLook Vision App
Setup Guide

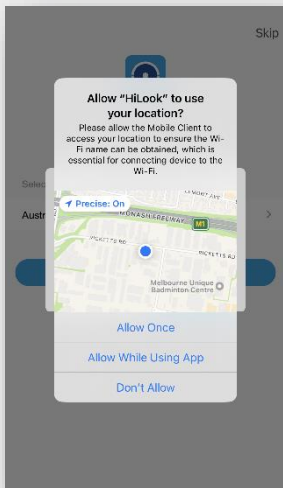1. Download the DMSS App from Apple App Store or Google Play Store.
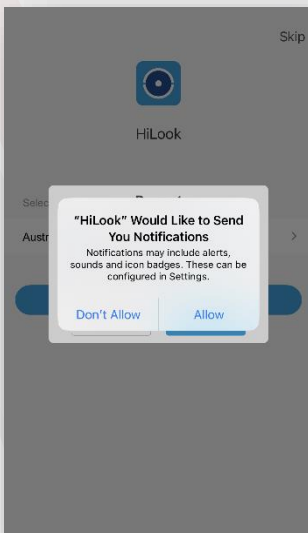

Apple App Store   Google Play Store

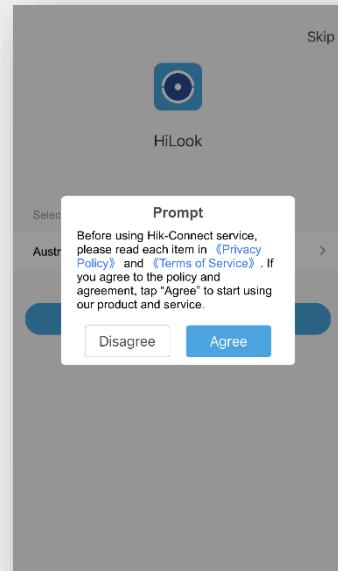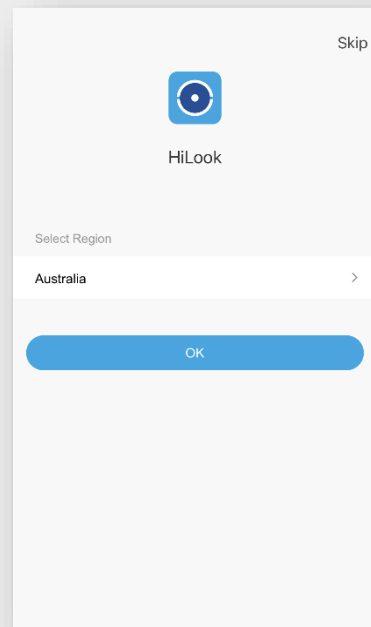2. Open App and select 'Allow While Using App'

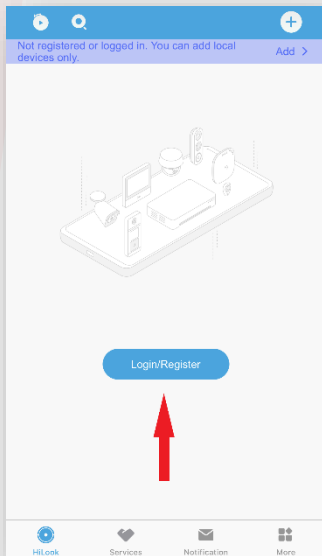3. It will now prompt for Notification permission – select Allow

4. Select Agree for HikVision's Terms of Service & Privacy Policy
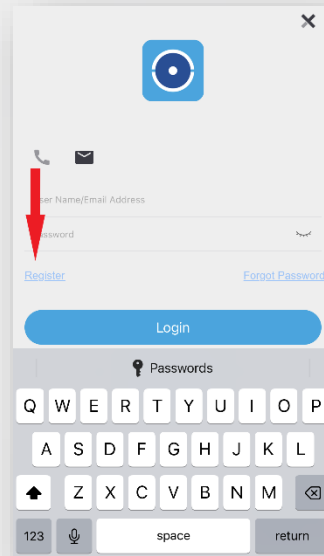

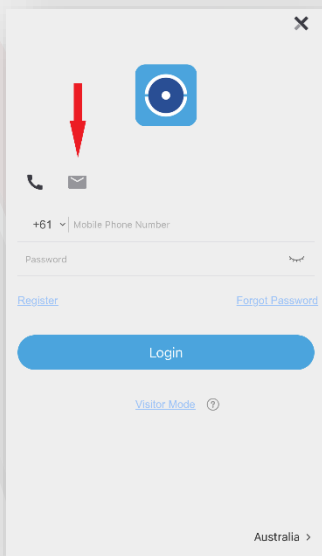5. Select your Region as Australia, it may already be selected
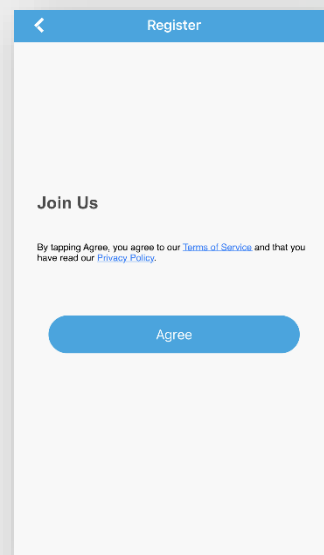
6. Select Login/Register to create an Account

7. Select the Email symbol

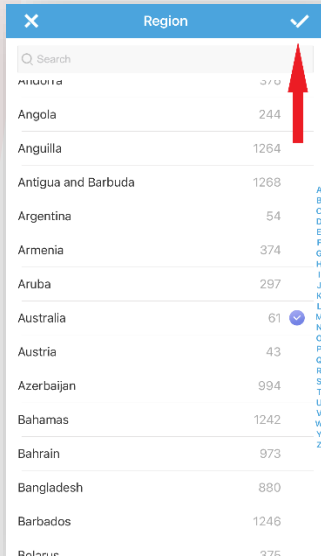8. Select 'Register' to create a new account

9. Click on the Agree Button

CRIMEWATCH
S E C U R I T Y

10. Australia region should be already selected, if not select Australia and click the Tick

✕	Region	✓
Q Search		
Andorra	376	
Angola	244	
Anguilla	1264	
Antigua and Barbuda	1268	
Argentina	54	
Armenia	374	
Aruba	297	
Australia	61 ⊙	
Austria	43	
Azerbaijan	994	
Bahamas	1242	
Bahrain	973	
Bangladesh	880	
Barbados	1246	
Belarus	375	

11. Enter your email address and password. You can click the eye to see your password

< **Register**

Enter your email address and then create a password.

your.email@mail.com

The email address will be used for login or retrieving password.

●●●●●●●●●● 👁

1. 8 to 16 characters with at least three of the following character types: numbers, lower-case letters, upper-case letters, and special characters.

2. The number of consecutive orderly characters on the keyboard cannot exceed 3 (e.g.asdf and qwer are not qualified).

3. The number of consecutive identical characters cannot exceed 3 (e.g.aaaa and 1111 are not qualified).

4. The number of consecutive orderly characters cannot exceed 3 (e.g.abcd and 1234 are not qualified).

Get Security Code

Register by Mobile Phone Number

12. Click 'Get Security Code'

< **Register**

Enter your email address and then create a password.

your.email@mail.com

The email address will be used for login or retrieving password.

●●●●●●●●●● 👁

1. 8 to 16 characters with at least three of the following character types: numbers, lower-case letters, upper-case letters, and special characters.

2. The number of consecutive orderly characters on the keyboard cannot exceed 3 (e.g.asdf and qwer are not qualified).

3. The number of consecutive identical characters cannot exceed 3 (e.g.aaaa and 1111 are not qualified).

4. The number of consecutive orderly characters cannot exceed 3 (e.g.abcd and 1234 are not qualified).

Get Security Code

Register by Mobile Phone Number

13. Enter the CAPTCHA code. Click refresh if you cannot read it

< **Verify Account** ✓

Please input the Security code.

CAPTCHA Code   1jME

Refresh

Q W E R T Y U I O P
A S D F G H J K L
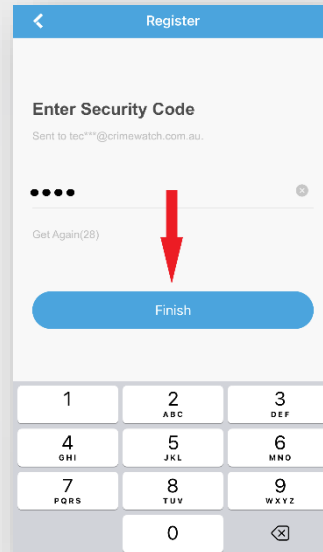⇧ Z X C V B N M ⌫
123 🎤 space return
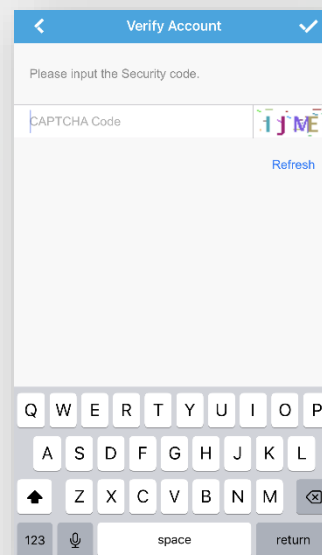
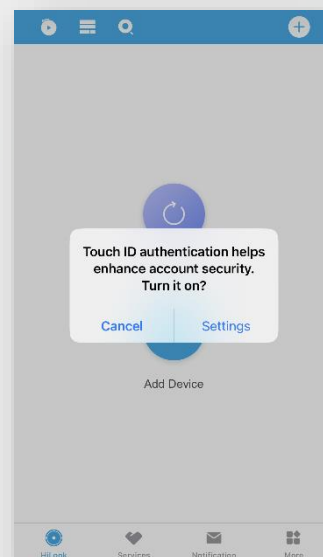14. Click on the Tick once you have entered the code
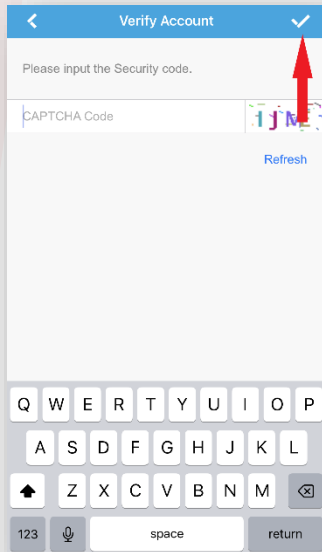
15. You will be emailed a security code. Access email and enter security code
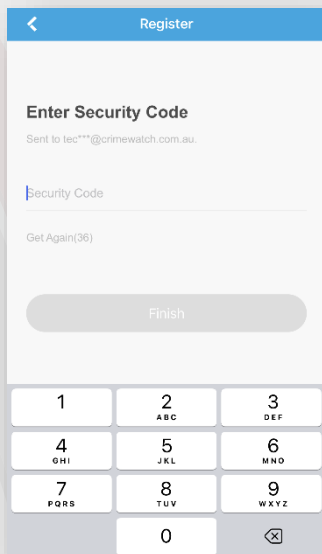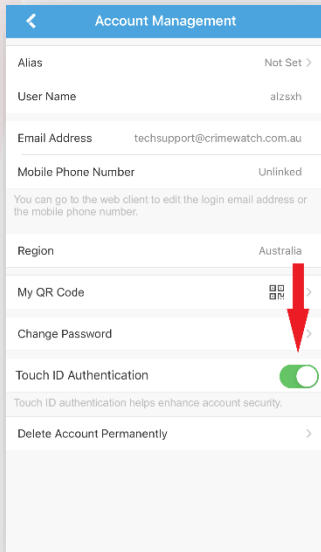

16. Click 'Finish'

17. Prompt will appear to enable Touch ID if your phone supports this. Click Cancel to bypass this or Settings to set it up
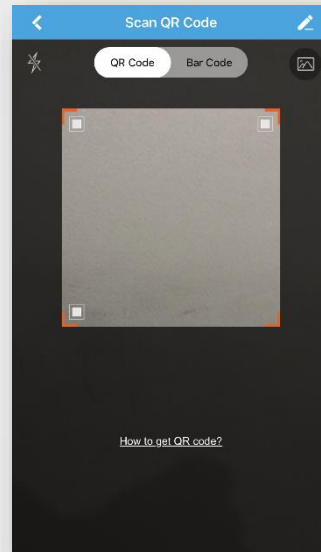
18. If Settings was selected, the Account page will open and you will need to select the Touch ID Authentication slider to enable it
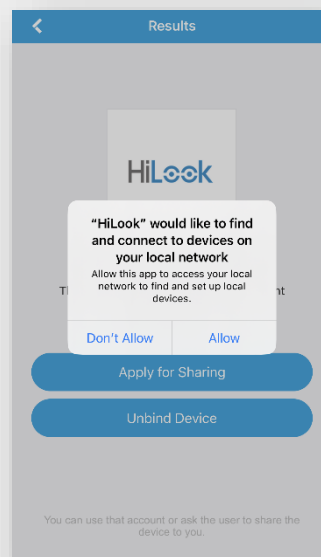
Account Management	
Alias	Not Set >
User Name	alzsxh
Email Address	techsupport@crimewatch.com.au
Mobile Phone Number	Unlinked

You can go to the web client to edit the login email address or the mobile phone number.

Region	Australia
My QR Code	🔲 >
Change Password	>
Touch ID Authentication	🟢

Touch ID authentication helps enhance account security.

Delete Account Permanently	>

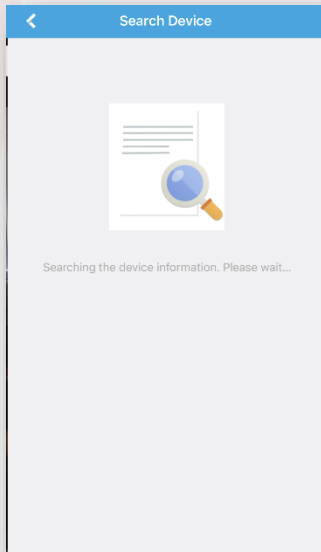19. Account registration is now complete and you will return to the Home screen. Click on the (+) to Add Device

Refresh

Add Device
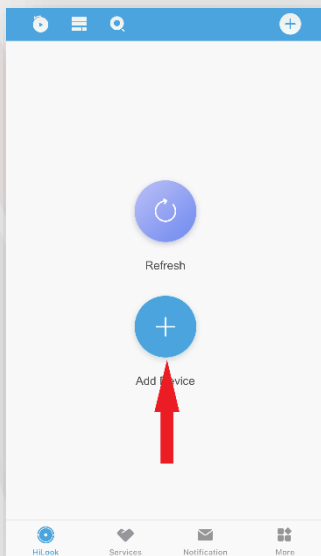
20. Scan the QR Code located on your Client Information Sheet

Scan QR Code

QR Code | Bar Code

How to get QR code?

21. Prompt will appear to connect to your local network. Click Allow

Results

HiLook

"HiLook" would like to find and connect to devices on your local network
Allow this app to access your local network to find and set up local devices.

Don't Allow | Allow

Apply for Sharing

Unbind Device

You can use that account or ask the user to share the device to you.

22. A scan will search for your CCTV Recorder.

Search Device

Searching the device information. Please wait...
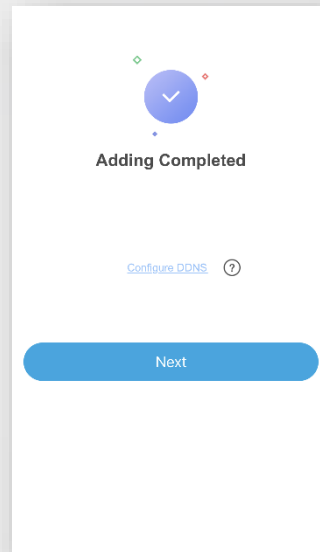
If it fails it means that your CCTV is not connected to the Internet correct. Check that it is plugged into the data point on the wall and that data connection is connected to your modem
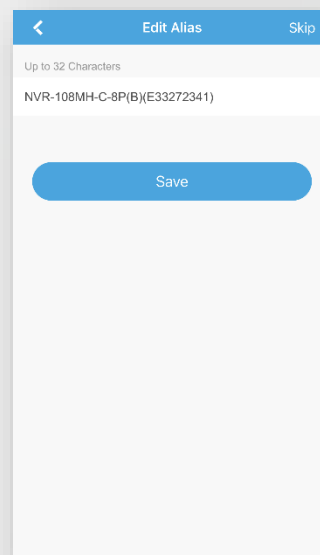
23. If successful, NVR Device should show up

Results

HiLook

NVR-108MH-C-8P(B)(••••••••)
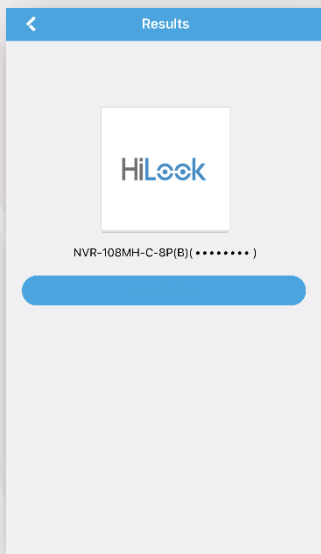
24. Adding Completed should show up. Click 'Next'

Adding Completed

Configure DDNS ?

Next

24. Edit Alias page will now be displayed. Enter a name in which you want to call it, ie. Home or CCTV Cameras and click 'Save'

Edit Alias   Skip

Up to 32 Characters

NVR-108MH-C-8P(B)(E33272341)

Save

25. Now you should return to the Home screen with your CCTV Recorder showing under 'My Device'

My Device

NVR-108MH-C-8P(B)

More ⌄

HiLook   Services   Notification   More
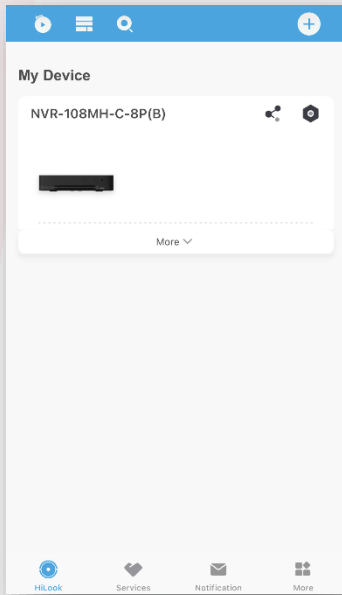
To set up on Multiple Devices just login in with the email address and password you used to set up the account.

If a camera image prompts for a verification code, refer to your Client Information Sheet.

If you have any further questions or queries, please call us on

1300 928 241   or email at

info@crimewatch.com.au

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S E C U R I T Y

HiLook