



Paradox Alarm SP5500 & EVO192 Insite Gold App Setup an Additional Device User Guide

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Initial Setup

- You will need the credentials created when initially setting up the App.
- This includes Site ID and Registered Email Address.
- This can be obtained from a device that has already been setup.
- Refer below to obtain this information or skip to page 3.

Site Info	Share
Site ID: Test Site	
Email: your.email@mail.com	
Remaining days to expire: 1092 days	
Renewal date: 01/Jan/2025	
Panel: XXXXXX SN: XXXXXXXX v: X.XX.X	
Modules List: IP150+ vX.XX.XXX	

1. On the Device with the App Setup you must log in via the Master Code, then open the App and select the 3 dots beside your sites name.

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Home			:	
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2. Then select the information icon. If it is not showing up you haven't logged in via the Master Code, do so and then return to the home screen.

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1. Download the Insite Gold App from the Apple App Store or Google Play Store.

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Insite Gold Paradox Security Systems Ltd.
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Install

management of the security, Video verification and surveillance , Automation and access. developed for "one stop solution", One



2. Open the App. It will prompt you to Allow Notifications. Click ' Allow '. This is how Insite Gold will inform you if your Alarm goes off.



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 Read through the Privacy Policy and if you agree, select the box ' I agree to the terms '. If it won't let you select the box, scroll to the bottom of the policy.

Privacy Policy

Paradox Security Systems (Bahamas) Ltd -PRIVACY & COOKIE POLICY Effective date: May 5th, 2019

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4. Click on the ' **Continue** ' button.



 It may prompt you to use biometrics to login. This means it will use your fingerprint or face ID to unlock the App instead of your Alarm Code. Select either 'Yes' or 'No '.

	tra W-Fi Call
	Would you like to configure biometrics login for future logins into the site ?
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 The App will open to a disclaimer page. Read it and select ' Got it '. Selecting anything else will make the App always boot to this disclaimer.





7. The App will then take you to the Home Screen. Here you need to select the plus button near the top right hand corner.



8. A new page should open and you can enter a Site Name, this can be anything such as Home etc.



9. Enter your Site ID from the information you gathered from the initial steps of this guide.



10. Enter the registered email address that you gathered from the initial steps of this guide.





11.	Click on to	'Add	Site'	complete.
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Do NOT select the 'Enable static IP' or 'Locate IP Device' buttons.

← Add Site
Site Name (Optional)
Site Id
SWAN Email
Enable static IP Locate IP Device
Add Site
Cancel

If you have any further questions or queries, please call us on 1300 928 241 or email at info@crimewatch.com.au



