CRIMEWATCH
SECURITY

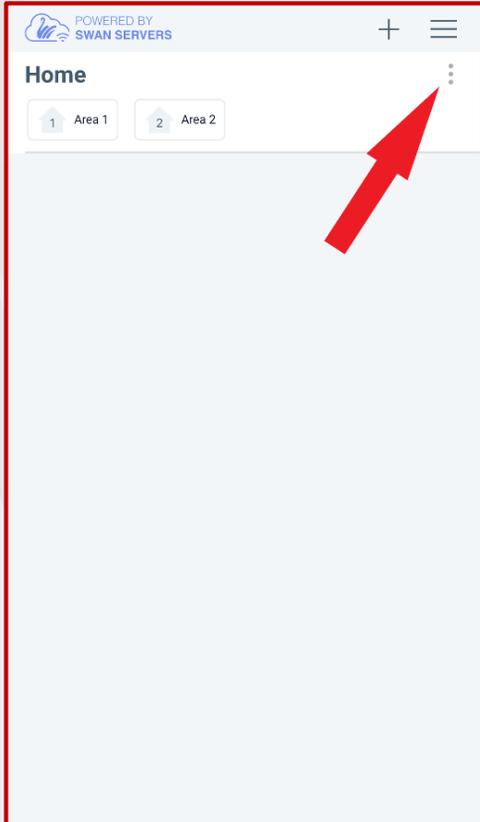# PARADOX®
SECURITY SYSTEMS

Paradox Alarm
SP5500 & EVO192
Insite Gold App
Setup an Additional Device
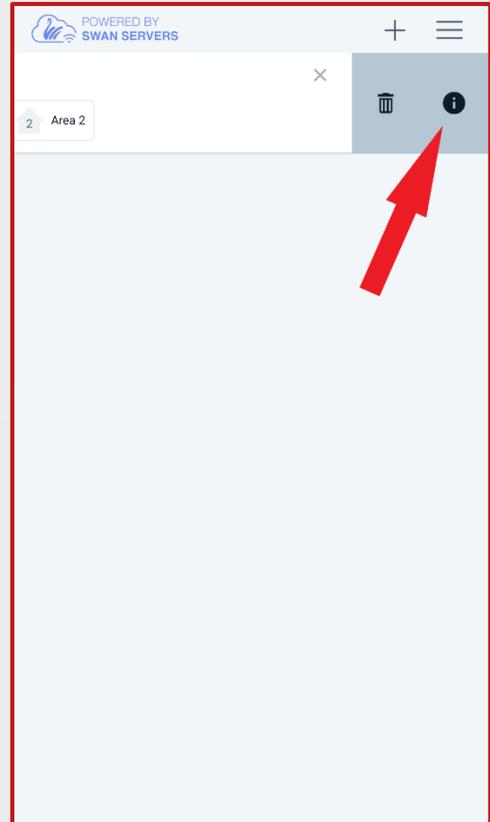User Guide

Initial Setup

- You will need the credentials created when initially setting up the App.
- This includes Site ID and Registered Email Address.
- This can be obtained from a device that has already been setup.
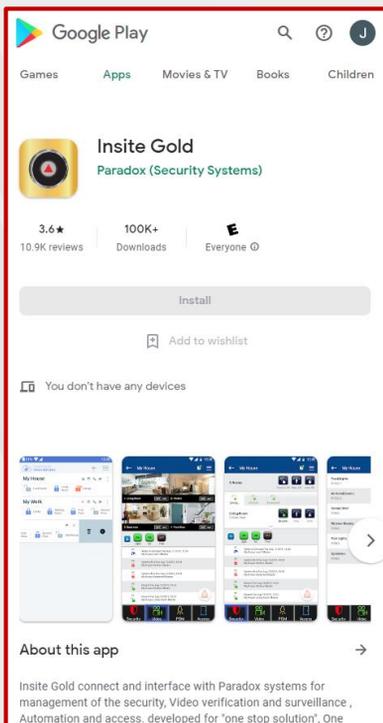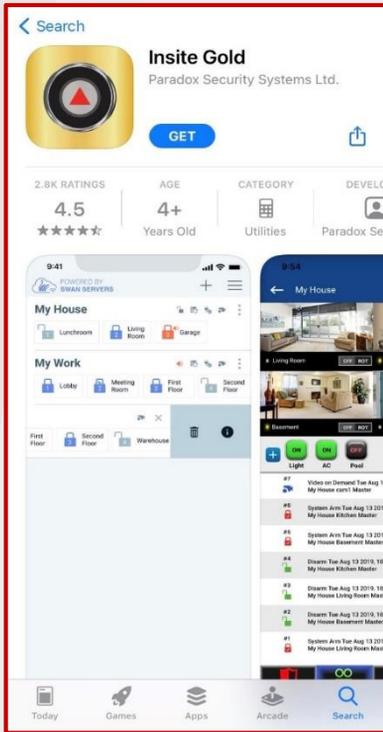- Refer below to obtain this information or skip to page 3.

Site Info   Share

Site ID: Test Site

Email: your.email@mail.com

Remaining days to expire: 1092 days

Renewal date: 01/Jan/2025

Panel: XXXXXX SN: XXXXXXXX v: X.XX.X

Modules List:
IP150+ vX.XX.XXX

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1. On the Device with the App Setup you must log in via the Master Code, then open the App and select the 3 dots beside your sites name.

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+ ☰

Home   ⋮

[1] Area 1   [2] Area 2

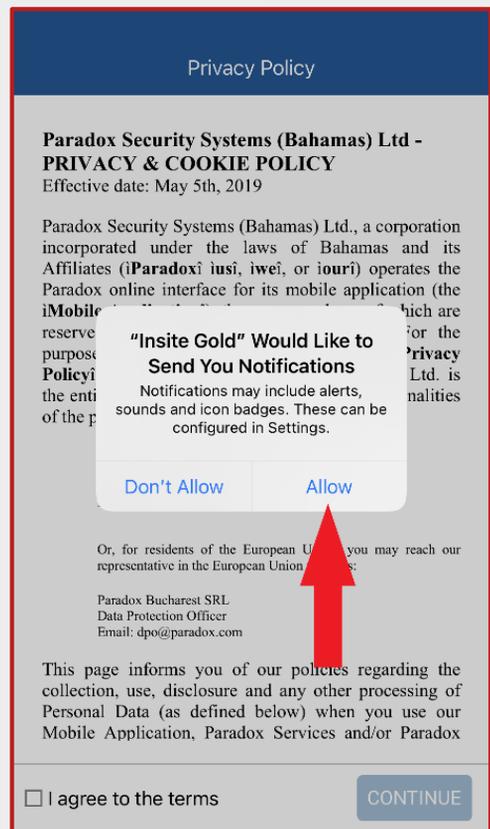2. Then select the information icon. If it is not showing up you haven't logged in via the Master Code, do so and then return to the home screen.

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[2] Area 2

CRIMEWATCH
SECURITY

1. Download the Insite Gold App from the Apple App Store or Google Play Store.

2. Open the App. It will prompt you to Allow Notifications. Click ' **Allow** '. This is how Insite Gold will inform you if your Alarm goes off.
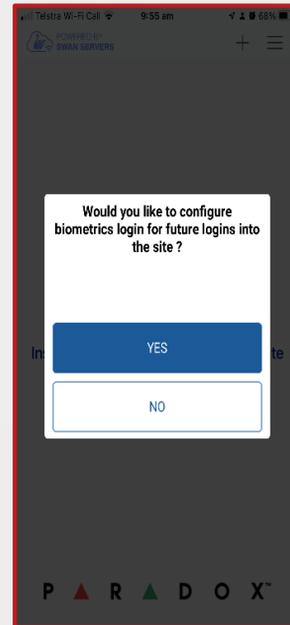
CRIMEWATCH SECURITY

3. Read through the Privacy Policy and if you agree, select the box ' **I agree to the terms** '. If it won't let you select the box, scroll to the bottom of the policy.
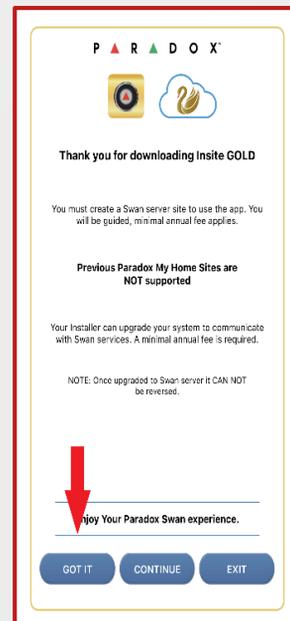

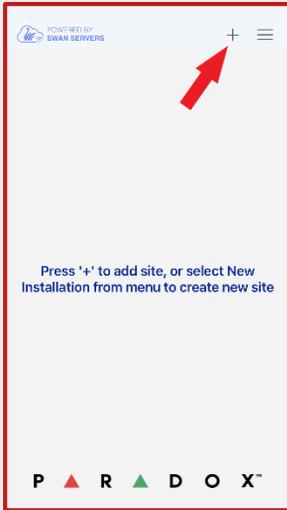4. Click on the ' **Continue** ' button.

5. It may prompt you to use biometrics to login. This means it will use your fingerprint or face ID to unlock the App instead of your Alarm Code. Select either ' **Yes** ' or ' **No** '.
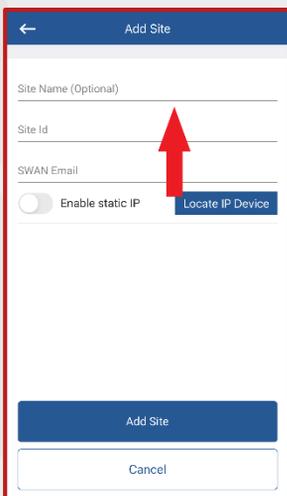

6. The App will open to a disclaimer page. Read it and select ' **Got it** '. Selecting anything else will make the App always boot to this disclaimer.

7. The App will then take you to the Home Screen. Here you need to select the plus button near the top right hand corner.
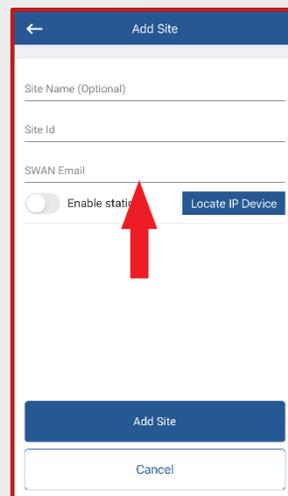
8. A new page should open and you can enter a Site Name, this can be anything such as Home etc.

9. Enter your Site ID from the information you gathered from the initial steps of this guide.

10. Enter the registered email address that you gathered from the initial steps of this guide.

11. Click on to **'Add Site'** complete.

Do NOT select the **'Enable static IP'** or
'**Locate IP Device'** buttons.

←	Add Site

Site Name (Optional)

Site Id

SWAN Email

⬤ Enable static IP   Locate IP Device

⬇

Add Site

Cancel

If you have any further questions or
queries, please call us on 1300 928 241
or email at info@crimewatch.com.au

CRIMEWATCH
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TECHNOLOGY